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PATENT APPLICATION: 10/082,386

JUN 2 6 2006

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Daniel Duncan et al.

Serial No.:

10/082,386

Filing Date:

April 12, 2000

Group Art Unit:

2642

Examiner:

Bui, Bing Q.

Title:

SYTSEM AND METHOD FOR SELF-SERVICE

SCHEDULING OF INBOUND INQUIRES

Via Facsimile 571.273.8300

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Filing Date	April 12, 2000 (Issued: 2/22/05)			
First Named Inventor	Daniel Duncan et al.			
Art Unit	2642			
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